

RR2160MkII Frequently Asked Questions

1. It seems like my display has bubbles and scratches, but the item is brand new. What is going on; I don't see any protective sheet?

1a. The RR2160MkII does indeed ship with a protective sheet over the front panel display. As it is applied quite precisely, it can be difficult to see except for any air bubbles and markings present on the protective sheet. Please make sure to remove the protective sheet by starting to peel away from the corners; you will then see a clean display.

2. How should I set my Bass Management/crossover switch?

2a. If you are not using a subwoofer, it should be set to bypass so that you receive full range content to the speakers. If you are using a subwoofer, the crossover setting should be at least 10Hz above your speakers low frequency roll off point. You can use any setting higher than this, as it would be personal preference as to how much low frequency content you want present at the subwoofer vs the speakers. Feel free to switch this around and find your preference.

3. The volume control is different than what I am used to with my old equipment. It seems like the volume is going backwards?

3a. The RR2160MkII uses what is called a logarithmic control and operates in dBFS. It is normal operation to see it run from a negative number up to maximum output at 0dB. If you wish to learn more, you may find this write-up helpful: [Volume Control Types](#)

4. Can I use an external processor, such as an EQ, compressor, limiter, etc. with this device?

4a. You can add external processors either in the external processor loop or in between the pre-out/main in section of the receiver. The RR2160MkII, like most modern devices, has quite a bit of gain, and can easily be outputting 2Vrms, and obviously more peak. As such, you will need to reach out to the EQ manufacturer to ensure this will not overload the input stage of your external. We won't know what the input stage of other companies external processors can handle. Overloading your EQ could cause noise and distortion which then feeds back into the receiver and out to your speakers. As such, if you don't check on the product you plan on integrating, you have the potential to damage your EQ, receiver, and speakers. This type of damage would not be covered under warranty.